



**SBB**  
COMMUNITY MANAGEMENT

Dear Homeowner,

We are thrilled to announce that, effective February 1, 2025, the Chaparral Management Team will officially join the SBB Community Management Family. Since 1974, SBB has been a leader in the industry, setting the standard for excellence in the DFW area. We are excited to bring together the expertise and leadership of the Chaparral team with SBB's customer-focused approach as we expand into the Houston market.

In the coming days, you will receive important details about these changes, so please keep an eye out for this information. The dedicated team members you know and trust will remain the same, and since SBB and Chaparral use the same association management software called Vantaca, your account number, web portal login and auto-pay that you have will remain the same.

Our Customer Support Team is ready to assist you every step of the way. If you have any questions or need help, please don't hesitate to reach out to us:

Company Phone:	281-537-0957
Company Email:	<a href="mailto:support@sbbmanagement.com">support@sbbmanagement.com</a>
ACC Requests:	<a href="mailto:acc@sbbmanagement.com">acc@sbbmanagement.com</a>
Resale Certificates:	<a href="mailto:resale@sbbmanagement.com">resale@sbbmanagement.com</a>
Installment Plan Requests:	<a href="mailto:installmentplans@sbbmanagement.com">installmentplans@sbbmanagement.com</a>

We will also continue to monitor all of the Chaparral email addresses, so don't worry if you accidentally try to reach us through any of those accounts. We will see your email and respond to your needs promptly.

At SBB Community Management, we are genuinely excited about this opportunity to serve you and your community with the same commitment to innovation, experience, and exceptional service that has defined us for decades.

Thank you for your trust and partnership as we embark on this exciting new chapter together.

Warm regards,

The SBB Community Management Team